

Maryland Board of Physical Therapy Examiners

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HOW TO FILE A COMPLAINT

This brochure is a quick guide to filing complaints with the Maryland Board of Physical Therapy Examiners.

WHO CAN FILE A COMPLAINT?

Anyone who has a concern about a licensed physical therapist and or physical therapist assistant may file a complaint.

WHEN SHOULD I FILE A COMPLAINT?

File a complaint as soon as you have reasonable cause to believe that a licensed physical therapy professional has violated the Maryland Physical Therapy Act. (COMAR 10.38.01 through 10.38.12 & Statutes 13-101 through 13-502)

WHAT HAPPENS AFTER I FILE A COMPLAINT?

- The Maryland Board of Physical Therapy Examiners has the authority and responsibility to investigate allegations of violations of the Maryland Physical Therapy Act.
- Complaints unrelated to Physical Therapy will be referred to the appropriate entity, whenever possible.

WHAT INFORMATION SHOULD I PROVIDE?



COMPLAINT FORM

Click the link to <u>Online Complaint Form</u> Download and complete.



DESCRIPTION

Describe in detail the exact nature of your complaint.



CONTACT INFO

Provide your contact information.